

APPLICATION NO. 09/933,768  
REPLY TO OFFICE ACTION DATED SEPTEMBER 22, 2005

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AMENDMENTS TO THE SPECIFICATION:

Please replace the paragraph on page 6 (lines 5-8) with the following amended paragraph:

With further reference to Fig. 2, the user device 100 includes a controller 110, a user interface 120, a network interface 125, and a memory 130. The controller 110 may be connected to the memory 130 via a bus 105. The memory ~~[[110]]~~ 130 may comprise a RAM, a ROM, and other types of storage data such as a CDROM or other optical storage.

Please replace the paragraph beginning on page 7 (line 17) and ending on page 8 (line 2) with the following amended paragraph:

The user 100 ~~accesses~~ accesses the error reporting tools 141 through clicking on an error log icon available through the user interface 120. In a preferred embodiment, the icon will ~~be~~ provided to all users 100 within an organization ~~[[100]]~~ that review documents as a function of their jobs. Although the documents may be delivered by an internal document delivery system 30 as shown above, the documents may also be delivered from an outside agency.

Please replace the paragraph on page 8 (lines 12-18) with the following amended paragraph:

A policy information block 220 is present in an embodiment of the invention and includes a policy number blank 221, a last name blank ~~[[22]]~~ 222, a first name blank 223, a BGA agent blank 224, a work type blank 225, a doctor name blank 226, a GA number blank 227, and a case number blank 228. The BGA agent blank 224 may list all of the applicable brokerage agencies and may be updated using table maintenance. Adjacent the GA number blank 227 is an

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asterisks that indicates that the field is required to log the incident. The policy information block 220 is relevant to applications in which the documents being reviewed are insurance documents.